



ISO 9001 Quality Management

Making customers happy - and even more important: keeping them happy - is an important task for each company or organization. It requires the proper organization of a large number of aspects. If you wish to introduce structure and transparency into these efforts, it will be indispensable to implement standards such as ISO 9001. This systematic approach will enable you to achieve constant improvement of performance.

Your tailor-made solution

Our auditors will help you obtain the ISO 9001 certification. This certificate demonstrates that your (quality) management system fulfils the requirements and expectations of customers, shareholders, employees and the requirements of the law relating to the products and services supplied. The ISO 9001 certification visualises your will to continuously improve, and therefore sends out a clear message to your employees and customers.

Your result

A proper fulfilment of the requirements of the ISO 9001 standard leads to the following:

- the customers will find that the products/services provided conform to their requirements and expectations
- employees derive more satisfaction from their work and will be more motivated
- shareholders and investors will see a higher return on their investment, a greater market share and higher revenues
- suppliers and partners will benefit from a stable and growing cooperation
- the society as a whole will have a positive image of your organisation/company

Furthermore, it offers a number of advantages in relation to certain specific legal provisions such as, among others, the provisions of the European Directive on product conformity (CE marking), BOSEC (Belgian Organisation for Security Certification) certification, maintenance of lifts, etc.

Please note

Legislations

The applicable laws and regulations within the business sector

Norms and Standards

- ISO 9000:2015 Quality Management Systems – Basic principles and Glossary
- ISO 9001: 2015 Quality Management Systems

In which situation?

Our service is suitable for all companies and organisations, both large and small.